EMMANUEL MANISHIMWE

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Summary

About Me: A natural problem solver with a passion for learning. Highly organized, hardworking, self-motivated, and a collaborative team player. I have a deep knowledge in personal computers, servers, and networking issues troubleshooting.

Skills

- Window Server 2016, Windows 10 Suite (Word, Excel, PowerPoint, Outlook)
- Maintaining quality assurance standards
- Database technology: MS access, SQL server, My SQL, FoxPro, Oracle 11G

- Installing Networking
- Interpersonal skills
- Relationship and team building
- Monitoring Networking
- Data sanitizer
- Backup and restoring servers

Experience

Global Recycling Innovation Dacula, GA   **Sept. 2018 - Present**
Warehouse OP Manager

- Build server rack with a small networking.
- Update servers and install windows server 2012 R2
- Monitor network performance and make adjustment
- Install new software and protect them with antivirus.
- Train new user for new equipment.
- Install software to ensure data safety and backup.

APTO Solutions, Atlanta, GA   **Feb. 2013 – Sept. 2018**
Lab technician

- Desktop Support
- Use script to image computers
- Install Applications, Patches, Antivirus and MS Office 2013/2016/365,Deployment
- Computer Configuration, Operating System Upgrade WINDOWS 7 to WINDOWS 10
- Data backup and migration
- Responsible for installation, configuration, troubleshooting and repairing all types of computerized equipment, servers, and laboratory instrument, instructing customer operators. Completed preventative maintenance on customers' sites.
- Provide online and on site assistance.
- Provide Networking configuration and install printers on the Network.
- Performed sanitization on data bearing devices utilizing a proprietary data erasure software
- Maintained networking sanitization files to wipe data records on machines
- Responsible for troubleshooting laptops, desktops, tablets, and servers
- Upgraded and reimaged laptops and desktops

Network Atlanta Community Technology Atlanta, GA   Feb. 2013- July 2013
Computer Maintenance Technician

- Use software diagnostic tools to detect failure points
- Responsible for troubleshooting computer and laptops to find appropriate solution
- Maintain all equipment up-to-date including software and hardware upgrades
- Restore computer hardware
- Address customer requests, and gave best recommendation and solutions

Education and Training

CIB-INTA   Lomé, Togo   **July 2010 – September 2011**
IT & Telecommunication Certificate

Groupe Scolaire de Butare
Secondary Education Diploma (High school Diploma) Butare, Rwanda   **August 1988 – June 1994**

LANGUAGE

- English: Fluent
- French: Native

REFERENCE

Available upon request